



Enquiry regarding recent flooding

1. Personal Information

Name : _____ Address : _____

I consent to my personal data (name and address) being processed by the City of Esch as part of this survey to enhance flood prevention measures.

2. Were you affected by the floods on June 29, 2024?

Yes No

3. If yes, what was the extent of the damage?

- Minor damage (water in basement, slight garden damage)
- Moderate damage (damaged furniture, significant cleaning required)
- Severe damage (structural damage to the house, uninhabitable)

Description of damages: _____

4. What types of damages did you experience? (Multiple responses possible)

- Economic losses (e.g.: due to the discontinuation of a business activity)
- Health impacts
- Property damages
- Other (please specify): _____

5. Have you experienced flood-related damages since 2010?

Yes No

6. If yes, how many times (since 2010)?

1 to 2 times 3 to 5 times More than 5 times

7. Have you implemented flood protection measures (e.g., Non-return valve, flood barriers, water evacuation pumps)?

- Yes No

8. If yes, what measures have you taken ?

9. Did you receive any type of assistance during and after the floods? (CGDIS, City of Esch-sur-Alzette)

- Yes No

10. If yes, what type of support did you receive and how would you rate it?

11. What kind of support would you like to see from the City of Esch-sur-Alzette?

12. Have you subscribed to weather perils insurance (supplementary insurance)?

- Yes No

13. If yes, what was your experience with the insurance claim process?

14. How did the water damage occur in your home?

- Through the pipework
 Water came in from outside
 Other reason: _____

Thank you very much for your participation!

Data protection

The data controller is the College of the Mayor and Aldermen of the City of Esch-sur-Alzette. Your data will be retained for 3 years after the survey's completion and may be accessed by the City Administration and law enforcement in the event of an incident. You have the right to:

- Withdraw your consent.
- Request the deletion of your data.
- Access and rectify your data.

Send your requests to the Data Protection Officer (DPO) by mail to the City Administration of Esch-sur-Alzette, B.P. 145, L-4002 Esch-sur-Alzette, or by email to dpo@villeesch.lu.